POTENTIAL LEARNING OPPORTUNITIES

- Learn the dependency system in Juvenile Court
- Exposure to how and why children are placed in Child Protective Services care
- Understand the various roles of the professionals who work within the system (Attorney, Child Protective Services case worker, Judge, etc)
- Exposure to the Managed Information System used by the CASA Program to view hearings and collect case data
- Screen dependency petitions
- Learn volunteer management skills
- Observe and assisting in answering incoming telephone calls and making outgoing calls
- Observe and assist volunteer application process
- Research special projects

USEFUL SKILLS:

- Competency in MS Office – Word, Outlook and Excel
- Keyboard/typing competence
- Phone and scheduling skills

RETURN ON YOUR INVESTMENT

- Completion of learning objectives required by educational facilities
- Increased knowledge of Juvenile Court dependency system
- Training and experience in a variety of environments
- Experience time with volunteers of all ages and backgrounds
- Observation of actual courtroom proceedings
- Observe delivery of community services
- On-the-job experience in Juvenile Court and volunteer management setting

REQUIREMENTS

- Must be able to work between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday
- Pass a criminal background check
- Ability to obtain fingerprint clearance
- Confidentiality Oath

2 CASA LOCATIONS

For internships at either the 3131 W. Durango St, Phoenix or the 1810 S. Lewis, Mesa contact Laurie Laughlin at 602.506.4083.